

THE EYE STORE & THE EYE SHOPPE

CONTACT LENS OFFICE POLICY

TO BE COMPLETED BY CONTACT LENS WEARERS ONLY

(Please read the following information carefully.)

- A. A routine eye exam does not equal a contact lens exam. A routine eye exam includes visual acuity measurement, refraction and ocular health testing. Contact lens exams are more complex and require more time. As a result, contact lens exam fees are separate and additional. Many vision plans only provide a benefit for a routine eye exam. If your plan does offer a contact lens allowance, this allowance will be applied toward the total contact lens exam fees and contact lenses. Any remaining balance or additional care required throughout the year is the patient's responsibility.
- B. Current contact lens wearers coming to the office for the first time require a contact lens evaluation to establish baseline contact lens information and prescription parameters. We DO NOT perform contact lens exams on new patients to the office who simply want the exam to obtain a contact lens prescription to purchase contacts through another source. As a result, the first supply of contact lenses must be obtained through THE EYE STORE / THE EYE SHOPPE.
- C. Patients fit with a new contact lens brand and prescription must return in one week for a contact lens follow-up visit to confirm that the eyes are responding favorably to the contacts. Disposable contacts will be ordered and dispensed once the follow-up care is completed. Therefore, a contact lens prescription will be available only after the follow-up care is completed.
- D. Contact lens exam fees are based on the following:
 - 1. The complexity if the prescription and the type of contacts required. (For example: high astigmatism contacts or bifocal contacts)
 - 2. If necessary, the time needed to train you in the correct handling, maintenance and use of contact lenses.
- E. Contact lens prescriptions are valid for a period of ONE YEAR. Requests for contact lenses beyond one year MUST be preceded by a complete eye examination to insure proper eye health while wearing the contact lenses. If for any reason it is determined that a patient cannot successfully wear contact lenses, fees for professional services are NOT REFUNDABLE. Disposable contacts are also NOT RETURNABLE.

Patient Signature: _____ Date: _____